



Nassau-Amelia Utilities
5185 South Fletcher Avenue
Unit 5
Fernandina Beach, FL 32034
904-530-6030, Office
billing@nassaucountyfl.com

REQUEST TO RECEIVE NASSAU-AMELIA UTILITY BILLS VIA EMAIL

By electing to receive E-bills, you consent to receive email notifications of your Nassau-Amelia Utilities e-bill statements and the availability of information normally included with the Utilities billing statement. You also agree to no longer have your Nassau-Amelia Utilities billing statement and other information routinely included with the Utilities billing statements, mailed to you via the U.S. Postal Service.

Nassau-Amelia Utilities is not responsible for delays in the transmissions of any information. In the event that you do not receive an anticipated email notification of a Nassau-Amelia Utilities bill, it is your responsibility to log on to waterbill.nassaucountyfl.com and obtain your Nassau-Amelia Utilities bill and arrange for payment. If Nassau-Amelia Utilities emails your statement to the email address you provide, and you fail to receive it, you will be responsible for all charges on the account by the due date. If payment is received after the due date, penalties will apply.

The information you have elected to receive is public record. Nassau-Amelia Utilities is not responsible for unauthorized access by third parties to information and/or communications provided electronically nor any damages, including direct, indirect, special, incidental or consequential damages caused by any unauthorized access. Nassau-Amelia Utilities is not responsible for any computer virus or related problems. If your email address changes you are required to notify the Customer Service office at least (3) days prior to the bill date by emailing billing@nassaucountyfl.com or by contacting a customer service representative at 904-530-6030.

You have the option to opt-out of the e-billing program at any time by contacting a Nassau-Amelia Utilities representative at billing@nassaucountyfl.com or 904-530-6030. Opting out of e-Billing will change your delivery method to the delivery of Nassau-Amelia Utility billing statements and other materials via the U.S. Postal Service at the mailing address of the record associated with the utility account.

Your Name (required)

Name as it appears on Account (required)

Your Email (required)

Verify your Email (required)

Your Account Number (required)

SSN-Last 4 of Account Holder (required)

Service Address (required)

Daytime Phone (required)

I have read and understand these terms and conditions, and by signing below, I authorize Nassau-Amelia Utilities to send my utility (water & sewer) bills for this account to my email address. I understand that I will no longer receive a paper billing statement and it will be my responsibility to respond with payments due by the mandatory due date. Also, I am aware that under Florida law, email addresses are public records and that my email address may be released in response to a public records request.

Signature

Date